



# At JJIMS

we recognize the value of each patient and are guided by our commitment to clinical excellence and treatment outcome. We demonstrate this by providing exemplary clinical, surgical, emotional and personal care for each of our patients and their families, and demonstrating social responsibility through the efficient use of our resources. The commitment of our staff, physicians, and community partners to our mission permits us to maintain a quality of presence and tradition of caring. We offer an array of medical and surgical services, including 24-hour emergency care, backed by the latest technology. We strive to create a compassionate environment where our employees can deliver the best care every hour of every day.

We are located in HARYANA, within the area of BAHADURGARH City- along the main Delhi-Rohtak Highway (NH-10) and Delhi-Bahadurgarh Metro Railway Route. West Delhi and North Delhi are easily reachable within a 10 minute drive and is also quite close to the Indira Gandhi International Airport (30 kms). it is in close vicinity of cities of Jhajjar and Rohtak.



Dr. Jyoti Malik



Mr. Deepak Khattar

The journey over the past decade for JJIMS had been both eventful and enthusiastic. During this there have been numerous ups and down riddled with crests and troughs, yet we kept marching onwards and upwards. We shall ever remain grateful to Almighty God for consistently showing us the path ahead and being the torch bearer all along. We faltered, we paused, we looked back, we hesitated, we doubted, we lurched but were resolute and took it upon ourselves, it as a challenge thus perceiving every hindrance, as if was learning step. Certainly, we have evolved, with all humility, shining bright and proud on the skyline of Bahadurgarh. We are now, one the tallest corporate head quarter in Bahadurgarh and the largest hospital in the area. Not far away from vision of having the largest and most advanced 250 bed tertiary care super specialty Hospital in Bahadurgarh.

### Really - when good intentions lead great results follow ...

We pledge to enhance the quality of life of patients and clients by providing high quality, cost-efficient, multi-disciplinary medical services delivered with a personal touch. Our range of services will be improved even further, from 2019, with the opening of the additional 7-floors in Block-C.

At JJIMS we foster, promote and practice high quality, ethical, evidence based medicine. Our major focus is to establish and promote collaborative partnerships between individuals served, staff and families in order to maintain an environment where services and treatment are provided with dignity and respect to all.

We shall endeavor to keep ourselves motivated by the beaming and thankful faces of our satisfied patients who have sailed through the painful patch of sufferings during the period of their respective treatment.











# Service Standards

- Courtesy:- We strive to treat everyone with due respect and courtesy.
- Individuality:-We understand the needs & wants of every patient / attendant and make all
  out efforts to provide individualized. Care.
- Compassionate Care: -We deliver our services in a manner that reflects compassion / empathy and caring.
- Receptiveness / Responsiveness: We respond in a prompt manner and consistently provide

   a higher level of care, increasing the trust and confidence, others have in us.
- Team Work: We work together in a collaborative manner valuing specific and relevant contributions of each member of the team.
- Accountability:-We take responsibility to know, understand and perform in a professional way and expand ourselves, asking "What more and in a better way can we do?"
- Ethical: -We operate within a generalized value system, with transparency on all fronts.



# Our Existence

# Mission

Our mission is to provide world class treatment facility at affordable cost in Eastern Haryana

# Vision

Our vision is to become a leader in ART and tertiary care treatment and to make the hospital a center of excellence for patient care and training.

# **CORE Values**

- H Healthy Environment
- E Ethical Practices
- A Accountability
- L Learning Always
- T Teamwork
- H Honesty

Healthy Environment



Learning always

Value express



# Block A

LEVEL MINUS 2: RADIOLOGY (X- RAY, CT SCAN, ULTRASOUND), PATHOLOGY, ECHO-TMT.

**LEVEL MINUS 1**: ALL OPDS, SAMPLE COLLECTION **GROUND FLOOR**: CASUALTY, PHARMACY CAFETARIA

1<sup>ST</sup> FLOOR: THREE MODULAR OT'S, PRE-POST OPERATIVE ROOMS

2<sup>ND</sup> FLOOR: NEWBORN AND PAEDIATRIC INTENSIVE CARE UNITS, LABOUR ROOMS

3<sup>RD</sup> FLOOR: PATIENT ROOMS -301 TO 308

**4**<sup>TH</sup> **FLOOR**: PATIENT ROOMS 401-408



# Block B

**BASEMENT: PARKING** 

**GROUND FLOOR: PANEL OPD, ICU, GENERAL WARDS** 

**1SR FLOOR**: ROOTS IVF AND FERTILITY INSTITUTE

2<sup>ND</sup> FLOOR: DIALYSIS, MARKETING, BILLING, ADMINISTRATION

3RD FLOOR : GENERAL WARDS

**4**<sup>™</sup> **FLOOR**: KITCHEN, DINING HALLS



# Block C (To be Commissioned by 2019)

• 100 ADDITIONAL BEDS • BLOOD BANK • MRI

• DIALYSIS CENTER • CATH LAB AND HEART COMMAND

MODULAR ICU, ICCU







# General

- Accident And Emergency (Casualty)
- Social and Preventive Medicine (PHP)
- Obs And Gynae
- Internal Medicines (diabetes/hypertension/thyroid/respiratory clinics)
- Critical care
- · Paediatrics and neonatal Medicine
- · Orthopedics, Spine And Joints,
- · Surgery, MAS, Day Care Surgeries,
- Ophthalmology
- ENT
- Dental
- · Physiotherapy and wellness



# Superspeciality

- ART (IVF)
- · Neurology and Neurosurgery
- Arthroscopy , Joint replacement, spine surgery
- Gastroenterology (endoscopy and GI surgery)
- Urology
- Nephrology and Dialysis
- Faciomaxillary surgeries
- Pediatric Surgeries,
- Bariatric Surgeries
- Plastic and reconstructive surgeries

# Scope of Services







# Roots IVF & Fertility Institute (RIFI)

a sincere attempt towards an effective solution of infertility.

- · Comprehensive care- all facility under one roof
- Ideal Location- 25 kms from Delhi International Airport, adjacent to National Highway 10, one hundred meters away from the Metro station,
   on Delhi Haryana Border.
- Team of expert specialist, embryologist, diagnostic backup, trained staff, efficient counselor, modern OT and Laboratory.
- Dedicated Relation Officer for one to one personal guidance

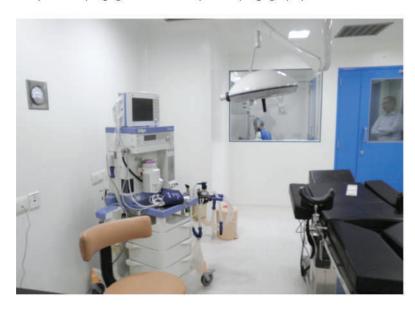




RIFI is not just another regular IVF facility. With world class ambience and facilities it promises to put any patient at ease and make every visit pleasant and memorable. A Dedicated ultramodern 5000sq ft floor has been demarcated for the institute. An ambient reception area welcomes you the moment you step in - flanked by an equally comforting consultation-cum-counseling chamber which puts you at ease. This area is meticulously planned to keep aspiring parents away from routine Obstretic and Gynaecological clients to overcome initial apprehension. There after the clean and sterile zone follows which is out of bound for general public and is built on the guidelines of ICMR. There is sample collection room, separate injection Room, Laboratory, IVF OT, andrology Lab, Recovery Room, Pt changing Room, Adjoining USG Room for USG guidance activities and Record Room.

# CLINICAL

- · Consultation & Counselling
- Hysteroscopy Video Controlled- Diagnostic & Operative.
- Laparoscopy Video Controlled- Diagnostic & Operative.
- Ultrasound (Sonography) 3D- Volumetric & Colour Doppler Studies.
- Reconstructive Micro Surgery (Fallopian Tubes/Vas)
- Hysterosalpingogram & Sono-Hystersalpingography



## **ART Services**

- Ovulation Induction (Cycle Monitoring)
- IVF ET (In- vitro- fertilization, Embryo transfer)
- ICSI (Intra Cytoplasmic Sperm Injection)
- FET (Frozen Embryo Transfer)
- Egg, Embryo Cryopreservation (Embryo Bank)

# **Diagnostic Lab Services**

- · All Biochemistry tests.
- Microbiological Analysis.
- ELISA Hormone Assays etc.



# **Andrology Services**

- Sperm (Semen) Analysis
- Morphology Evaluation of sperm by strict Tygerberg's criteria.
- Anti Sperm Antibody and Other Immunological tests related to infertility & BOH (Bad Obstetrics History)
- Sperm Wash for Intra Uterine Insemination (IUI)
- Sperm Cryopreservation (Sperm Bank)
- Sperm Wash (Trials) for Assisted Reproduction
- Treatment for Male Ejaculation Dysfunction



# Facilities RIFI



# Clinical Pathology & Microbiology

Equipped with professionally trained personnel and modern instrumentation, our laboratory offers a comprehensive range of laboratory tests for diagnosis, management and prevention of a wide variety of diseases.

The services provided by our laboratory include routine and specialist tests in :

- Anatomic pathology, including both the cytology and histology
- · Biochemistry- fully automatic Biochemistry analyser
- Clinical microbiology
- Haematology



We provide a comprehensive service in histopathology and general cytology to hospital patients as well as of those patients externally referred, from other private hospitals and private practitioners. The special tests we offer include frozen sections, Fine Needle Aspiration and special stains.

# **Biochemistry**

Chemical pathology is the branch of pathology that deals with the analysis and interpretation of biochemical tests for diagnosis and management. It is also known as clinical chemistry, clinical biochemistry or medical biochemistry.

Common biochemistry testing includes lipids, enzymes, metabolites which includes serum glucose, urea, endocrine hormones, therapeutic drugs, etc.



## Haematology

Along with Biochemistry, this laboratory provides a major input to our vital 24-hour service with blood counts, coagulation results, peripheral blood smears and bone marrow morphology. We work closely in cognizance of clinical history and diagnosis provided.

## **Clinical Microbiology**

The scope of microbiology testing includes bacterial and fungal culture and identification as well as antibiotic susceptibility testing. this department plays an important role in overall HOSPITAL INFECTION CONTROL PROGRAMME.





# Radiodiagnosis

We provide a diverse range of radiographic services as below.

### General Radiography- X-Ray

We have 600 MA advanced Digital Radiography and CR system beside 3 portable X-Rays for intensive care areas for on site X-Ray without moving a patient out of the bed. There are 2 mobile X-Ray units (C-ARM Systems) within our OT complex to assist complex surgical procedures.

### **Ultrasound Examination**

We have latest four highend 4D colored USG with all advanced cardiac and trans Vaginal probes and smaller probes especially designed for kids and small body parts.

### Computed Tomography Scan (C.T. Scan)

C.T. Scan provides an excellent anatomical examination to obtain a comprehensive cross-sectional image of the body, such as head, chest, abdomen and spine. A C.T. scan is an X-ray procedure enhanced by a computer. This results in a two- or three-dimensional view (referred to as a slice or a cross-section) of a particular part of the body.

### Angiography

Angiography is the study of blood vessels which involves the injection of a radio-opaque 'dye' into a vessel via a specially shaped tube called a catheter, and taking X-ray images in rapid succession. Abnormal vessels and tumours can be studied this way.

## Non-vascular Interventional Radiology

Non-vascular interventional radiology has come to play an increasingly important part in the day-to-day work of the department. This trend is expected to continue with current developments in patient management. It is a "minimally invasive technique" that involves the treatment of conditions such as drainage of abscess, blocked urinary system and biliary tracts. The radiologists perform these procedures using X-rays, ultrasound or C.T. to guide them.





# **Technologically Advanced Operating Suite**

JJIMS invests in the latest proven medical equipment and facilities to keep the hospital's key Centres of Excellence for surgery in line with worldwide advances, and giving specialists the tools to offer patients progressive, evidence-based minimally-invasive treatment options. The Operating Theatre Department has 3 operating suites with some of the most advanced, integrated surgical systems available.

The key Centres of Excellence for surgery include general, Obstetric, Eye and ENT surgery, and spinal and orthopedics surgery. The department features latest Modular OTs equipped



with specialized equipment such as surgical microscopes, Latest anesthesia machines, high lumen shadow less low temp OT lights and latest high end OT tables. The most recent surgical techniques are employed, with priority given, whenever possible, to minimally-invasive surgery (laparoscopic and robotic), which reduces postoperative complications, and ambulatory (DAY CARE) surgery, which enables patients to return home the same day.

The quality and safety of the care provided are continually evaluated as part of internal and external audit procedures. Year-round, Unit members ensure the seamless continuity of treatment and handle surgical emergencies 24x7. We promote ongoing collaboration with the other specialists of JJIMS. The advisability of surgical intervention is examined through discussions with the anesthesiologists, radiologists and specialists concerned.



### DAY CARE SURGERIES

With DAY CARE surgery, the patient is admitted for a procedure under anesthesia and can return home, the same day. Ambulatory surgery offers enhanced psychological comfort to patients while reducing the risk of nosocomial (hospital bound) infection. Few surgical procedures available on an ambulatory, or outpatient, basis:

- Digestive System surgery: inguinal hernia, gallbladder removal, appendicitis
- Cosmetic surgery: moderate facial rejuvenation procedures, augmentation, fat transfer, minor liposuction, skin tumor surgery, implant removal.
- Cataract Surgery

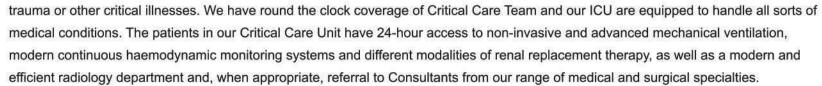


# Critical Care

A multidisciplinary team of health care professionals work closely with the consultant in-charge providing optimal intensive care. Comprehensive monitoring systems and bedside ventilators allow accurate tracking of patient's progress enhancing the ability to choose appropriate treatment options. Our 24-hour Critical Care Unit provides dedicated, continuous, specialized care to critically ill patients with a variety of medical or surgical conditions who require complex multi-organ support.

# Intensive Care Unit and High Dependency Unit (ICU/HDU)

This is a multi-specialised unit supporting specialists and nurses in providing intensive care for patients with complex medical and surgical conditions, having suffered from



### **Paediatrics and Neonatal Critical Care**

JJIMS provides your child with medical care by qualified doctors and caring nurses in a child-friendly environment. Each member of our team is a specialist who understands children and their needs. Our comprehensive approach to your child's health, from special needs to preventive care, allows you the full spectrum of choices for your child from an experienced staff you can trust. We have state of the art



4-Bed Paediatric ICU and 17 bedded NICU with separate area demarcated for In-born and Out -born babies to facilitate segregation and preclude spread of infection. Our other pediatric services include:

- · General Check up of Infants
- Child Growth & Development monitoring
- · Periodic supervision of High Risk Infant
- Infant Hearing and Eye Test
- Inpatient Unit





# Casualty

Casualty of JJIMS attends to all emergencies and accidents the moment you are wheeled in . It is managed and run by a full-time dedicated trauma specialists who have been trained in emergency care, backed up by facilities that can put you in safest of hands. This department is functional 24-hours, should you require medical attention in emergency. There is always a Nurse Manager and Resident Medical Officer(s) on duty round the clock. It is located on the ground floor of the main hospital building, immediately adjacent to main entrance.

Our Casualty department has: Triage area, Private Doctor Room, Observation area, Resuscitation area, Orthopedic Procedure Room and Minor operating theatre (OT), Portable X-ray Facility, Comprehensive Blood Examinations, Spacious waiting area, Adjacent pharmacy







# **OPD Services**



### General OPD:

General Specialities from 9 am to 10:30 am on all week days Enquiry / Information: 7056100100

### Private OPD:

Services are available from 10:30 am to 1 pm and 5 pm to 7 pm all week days & 10 am to 12 noon on Sundays

Enquiry/Information: 7056100100

Super Specialities OPD: WITH PRIOR APPOINTMENT

## Fast Track (Tatkaal OPD):

This OPD is specially designed to speed up formalities of admission for panel patients. Competent resident doctors manage this OPD and cater to the needs of those patients who are reffered to us by various Govt panels. This OPD complex has 2 consultation rooms, an Ultrasound room, Dental OPD, eye OPD and a dressing room.



# Suites

### **Description-AREA 500 SQ FEET**

### NUMBER OF ROOMS IN EACH SUITE-2

INTERIORS- tastefully designed to cater to the needs to VIP customer. Sliding door separates the patient room from attendant's room. Minimalistic design sensibilities to avoid clutter. Wood paneled large wardrobe

FACILITIES- it's an elegantly designed space that has all 5-star hotel room facilities and services, a well furnished patient room and visitors room. Each suite has 2 LCD TV and refrigerator, a patio, facility for overnight stay of two attendants, nurse call bell, 1:1 nursing care, VIP services, intercom, emergency fire exit plan, fire alarm and sprinklers, complimentary tea set up, fruit basket, personalized care, personal thermometer, wi-fi, writing desk and individually controlled air-conditioning. They also feature large windows that offer natural lights to the patients. It also has a kitchenette fitted with microwave, induction heater and crockery for 4 persons, free one newspaper daily, personal hand sanitizers. PURPOSE OF HAVING IT- the purpose is to give the patient an unforgettable stay during treatment and recovery. New mommies and their

families like to book this suite. **FLOORING AND CEILING**- in patient side of the suite, flooring is Himalayan white 2x2 tile, which is made up of natural raw material and is permanently bacteriostatic. In attendant side, its same Himalayan white 2x2 tile. Ceiling is pop with paneling behind patient bed. **BATHROOM**- large size with separate glass cubicle as bathing area, fitted with anti-skid italian stone on floor and walls, grip bars and distress alarm.



# Deluxe



Area 180 sq feet

### Number of beds in each Deluxe room-1

Interiors-The rooms are made in neural hues to give a soothing environment to the patients. Minimalistic design sensibilities to avoid clutter. Wood paneled large wardrobe Facilities- Each Deluxe room has 1 LCD, refrigerator, facility for overnight stay of one attendant, nurse call bell, 1:2 nursing care, VIP services, intercom, emergency fire exit plan, fire alarm and sprinklers, microwave, one newspaper free daily, morning kit (containing tooth brush, paste, hand towel& comb), personalized care, personal hand sanitizers, personal thermometer, wi-fi and individually controlled air-conditioning. They also feature large windows that offer natural light to the patients.

**Flooring and ceiling**- flooring is anti skid, bacteria resistant tiles. Ceiling is pop with paneling behind patient bed.

Bathroom- large size 6x7 sq foot fitted with anti-skid tiles, grip bars and distress alarm.



# Private

AREA- 144 SQ FOOT

### NUMBER OF BEDS IN EACH ROOM-1

INTERIORS - the rooms are made in neural hues to give a soothing environment to the patients. Minimalistic design sensibilities to avoid clutter. Wood paneled large wardrobe. FACILITIES - each PRIVATE room has 1 LCD TV and refrigerator, facility for overnight stay of one attendant, nurse call bell, 1:2 nursing care, VIP services, intercom, emergency fire exit plan, fire alarm and sprinklers, personal thermometer, one newspaper free daily, morning kit (containing tooth brush, paste, hand towel& comb).

**FLOORING AND CEILING** - flooring is anti skid, bacteria resistant tiles. ceiling is pop with paneling behind patient bed.

BATHROOM - large size 6x7 sq foot fitted with anti-skid tiles, grip bars and distress alarm.





# **Twin Sharing**



AREA - 180 SQ FT

### NUMBER OF BEDS IN EACH ROOM-2

INTERIORS - the rooms are made in neural hues to give a soothing environment to the patients. Minimalistic design sensibilities to avoid clutter. Wood paneled large wardrobe. FACILITIES- each room has 1 LCD TV, sofa-cum-bed facility for overnight stay of one attendant with each patient, nurse call bell, 1:4 nursing care, VIP services, intercom, emergency fire exit plan, fire alarm and sprinklers, morning kit (containing tooth brush, paste, hand towel& comb..

**FLOORING AND CEILING**- flooring is anti skid, bacteria resistant tiles. ceiling is pop with paneling behind patient bed.

BATHROOM- large size 6x7 fitted with anti-skid tiles, grip bars and distress alarm.



# Triple Sharing

### AREA 370 SQ FT

### **NUMBER OF BEDS IN EACH ROOM-3**

INTERIORS- the rooms are made in neural hues to give a soothing environment to the patients. Minimalistic design sensibilities to avoid clutter. Wood paneled large wardrobe separate for each patient

FACILITIES- each room has 1 LCD TV, sofa-cum-bed facility for overnight stay of one attendant with each patient, nurse call bell, 1:4 nursing care, VIP services, intercom, emergency fire exit plan, fire alarm and sprinklers, personalized care, personal hand sanitizers, morning kit (containing tooth brush, paste, hand towel & comb.

FLOORING AND CEILING- flooring is anti skid, bacteria resistant tiles. Ceiling is pop with paneling behind patient bed.

BATHROOM- large size 7x8 sq foot fitted with anti-skid tiles and grip bar.





# General Ward



### Total beds - 90

There are 10 Cubicles of 9 beds each.

All these cubicles are Air Conditioned, having one Nursing Counter, LED TV, Intercom, Oxygen Supply and a Security Guard. Nutritious Food is supplied free of cost to all General Ward category Patients as per doctors advice and supervision of Nutritionist.



# **Govt Panels**

- Ex- Servicemen Contributary Health Scheme (ECHS)
- Employees State Insurance Corporation (ESIC)
- Delhi Transport Corporation (DTC)
- Mahanagar Telephone Nigam Limited (MTNL)
- Delhi Metro Rail Corporation (DMRC)



# Insurance

### **Government Sector**

- Oriental Insurance Co
- New India Assurance Co Ltd
- United India Insurance Co
- National Insurance Co Ltd

# Private sector- self or through various TPA

- Universal Sompo Insurance
- Religare Insurance
- Tata AIG General Insurance
- Bharti Axa Insurance
- Star Health Insurance
- Apollo Munich Health Insurance
- Bajaj Allianz Health Insurance
- Max Bupa Health Insurance
- Cigna TTK Health Insurance
- Chola MS General Insurance
- ♦ HDFC Ergo Health Insurance
- Reliance General Insurance
- Kotak Mahindra Insurance



# TPA's

- MD India
- Safeway pvt ltd
- United Health India (UHC)
- Vidal Health
- Good Health Plan Itd
- Famliy Health Plan(FHPL)
- Raksha

- Dedicated Health (DHS)
- Vipul Medicorp PVT LTD
- Medi Assist
- Cigna TTK
- E-Meditek
- MedSave



# Corporates

- Rinder India Pvt Ltd
- IOTL
- HP Gas
- HP Colas
- Parle Products Pvt Ltd
- Somany Ceramics Pvt Ltd
- Surya Roshni Ltd
- Mediplus Pvt Ltd
- Releaxo Footwears Limited
- Shiv Shakti Limited
- Larsen & Tubro
- Maruti Udyog Limited
- Bluestar India
- HNG
- Essar Steel
- IUP Jindal
- Shilpi Cables
- Asian Paints
- Marino Plywoods

- Seaga India Pvt Ltd
- Vision Pipes
- Sonear Plywoods
- Belco Pharmaceuticals
- Diamond Shoes
- Aerobok Shoes
- Era Infra Engg. Pvt Ltd
- Super Circle Auto
- Tan Prints
- Snow White Impex
- All Cure Pharma
- Cannon Plastics
- Allied Strips
- Sterimed India
- Meghdoot Appliances
- Air Vision India Ltd.
- Swastik Pipes
- JV Strips
- Zeco Aircon



# **International Patient**

Moving away from a comfort Zone and a familiar environs of your home country, for medical care overseas- we understand the stress level gets doubled. Our program is structured to ensure that you don't have to worry about anything beyond your loved one's medical care. Our **International Guest Care Managers** have extensive experience in caring for international patients.

### The process - Pre-Departure Services

- Tele-video-consultations and Pre Departure Evaluation
- Facilitate Travel arrangements and necessary documentation
- Visa Services
- Hotel Booking (Budget, Deluxe and Luxury Hotels)
- Airport (New Delhi ) Pick Up and Drop
- · Bedside admission in the Hospital



International Patient Lounge



### **Post Admission Services**

- Dedicated International Lounge
- · Choice of rooms from private to luxury suites
- Choices of cuisines
- Interpreters
- Wi Fi enabled suites
- Travel Desk within the hospital
- Money Changer within the Hospital

# **Post Discharge Services**

- Post Discharge travel arrangements through a travel partner
- Post discharge stay in Delhi/NCR in a choice of hotels
- · Travel Assistance for sightseeing within India
- "FIT-TO-FLY" certification and airport drop
- Tele-consultation with the treating doctor
- Follow-up



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(C) Helpline: 7056100100, 7056102102, 7056103103